

BPZOO

Birthday Party Agreement



Thank you for celebrating with us!

Thank you for reserving a birthday party at the Buttonwood Park Zoo! Please remember you and your guests are welcome to enjoy the Zoo during and after your party. Here is some helpful information to ensure you have a WILD time!

SETUP & CLEANUP

You may arrive 30 minutes prior to your party start time for setup of the room. Cleanup of the room will begin promptly at the end of your party rental time. Table covers, plates, forks, napkins and cups are provided by the Bear's Den Café. If you would like to bring themed table covers, plates, napkins or decorations please let us know 48 hours prior to your party.

FOOD & BEVERAGE

We will provide a dispenser with water. You may bring in your own food, non-alcoholic beverages, and cake/desserts. We do request that all items are **nut-free**.

RESTRICTED ITEMS

Balloons, confetti, rice, grills, pets of any kind, smoking, alcoholic beverages, straws, piñatas, and Styrofoam products are not allowed into the Zoo. No open flames are allowed inside the Zoo.

ANIMAL ENCOUNTERS: COST \$75

Up-close animal encounters provide guests with a one-of-a-kind experience by combining an exclusive animal encounter with intimate keeper Q&A. Encounters are 20 minutes.

You will be asked to select your first, second, and third preferences from the list below and our staff will make every effort to bring one of those animals to the encounter. Please be aware, however, that our animals are given choice to participate in encounters, so we are never able to guarantee which animal will attend your party.

Our Animal Ambassadors

- Eastern Box Turtle
- Red Tegu
- Black & White Tegu
- Striped Skunk
- Virginia Opossum
- Madagascar Hissing Cockroach
- Pigeon
- Screech Owl
- 9-Banded Armadillo

PAYMENT

If you cancel your party more than two (2) weeks prior to your reserved date, there is a \$150 non-refundable deposit built into the price you pay today. If you cancel within two (2) weeks of your party date, no portion of your payment today will be refunded.

In the event of a serious illness, we will do our very best to reschedule your party.

BOOKING CONFIRMATION

Birthday parties are booked at least (2) weeks in advance. Your date is not confirmed until you are contacted by the sales manager to verify receipt and availability.

WEATHER

Birthday parties are held rain or shine. If for some reason the park must close due to weather, you will be given the option to reschedule your birthday party. Ride operation is weather dependent.

RIDES

All guests will receive a wristband to cover unlimited rides on the carousel and train, weather permitting (the train is not in operation January-March). An animal encounter will be included at no additional cost for parties booked January-March since the train is not operational during the cold weather and the carousel is weather dependent.

I HAVE READ THE ABOVE INFORMATION AND UNDERSTAND THE TERMS AND CONDITIONS

Name: _____ Date: _____